**Overhead Door Technician**

Questions and Answers

*Overhead Door Technician is a designated occupation under Alberta’s Apprenticeship and Industry Training Act, effective January 2015.*

**What do overhead door technicians do?**

Overhead door technicians install overhead doors and specialty door applications. In addition, they provide preventative maintenance service and complete repairs on residential, commercial overhead sectional doors, coiling doors, sliding steel fire doors, electric operating devices for doors, dock levelers, electric gate openers and access control devices for residential, commercial and industrial sites.

**Why is this career being designated as an occupation?**

Industry demonstrated strong support for making overhead door technician a designated occupation. Industry consultations and surveys show support from across a number of different sectors, small and large employers, and workplaces where workers are both organized and unorganized. Industry has also expressed support in granting certification in the occupation.

**Does this occupation provide a viable career?**

Technicians have been working on door systems in Alberta since the 1950's. Now that certification is available, it is expected a majority of technicians will apply to write the examination for certification. Designation also means a higher profile for the occupation resulting in more people exploring a career as an overhead door technician.

**How many technicians are there?**

Estimates suggest there are currently more than 700 overhead door technicians working in Alberta. Many technicians have some training provided by manufacturers and suppliers and will be eligible to apply to write the certification examination.

**What kind of training is required?**

Training is only required for certification. As with other designated occupations, overhead door technicians do not require a certificate or participation in a training program to work in the occupation.

**What are the entrance requirements to work in the occupation?**

There are no minimum entrance requirements to work in the occupation, but individuals interested in obtaining certification are required to meet the minimum entrance requirements of the training providers. For more information, contact the training providers. Most employers prefer to hire high school graduates or people who already have related training or experience.

**When will exams for Level One and Level Two certification be available?**

Please check the Tradesecrets website for updated information and applications.

**How will the implementation of this occupation affect those already working as overhead door technicians?**

A certificate is not required to work as an overhead door technician in Alberta. This is a designated occupation and participation is voluntary. The real impact of designation is that it improves the collective understanding of the work performed by overhead door technicians in relation to other trades and occupations.

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What do overhead door technicians earn?
Overhead door technicians certified at Level One earn an average of $40,000 to $70,000/year. Technicians certified at Level Two earn $60,000 to $100,000/year. Designation does not affect wages, which are determined by individual employers. Unlike most apprenticeship programs, a designated occupation does not prescribe wage percentages for trainees.

What kind of training is available?
Training provided by the Canadian Door Institute (CDI) is recognized. Certification at two levels is available to technicians who complete industry-led training and pass government-delivered examinations. Each level is achieved by the individual completing specific training combined with at least 1,000 hours of on-the-job experience over a minimum of 12 months. Upon completion of these level requirements, the individual has the option of applying to write the examination to confirm certification in the level of competency completed.

Level two certification expands on the competencies expected of a Level One certificate holder and provides the individual with the ability to work on larger commercial projects. Certification is not required to work in the occupation.

Overhead Door Technician - Level One Certification - Based on Credentials
- Successful completion of the Overhead Door Technician - Level One course as delivered by the Canadian Door Institute (CDI)
- Pass required exam(s)
- Submission of Occupational Certificate - Credentials Application with $150.00 fee

Overhead Door Technician - Level One Certification - Based on Work Experience
- Completion of a minimum of 1,500 hours of work experience in 18 months
- Pass the required exam(s)
- Submission of Occupational Certificate - Work Experience Application with $450.00 fee

Overhead Door Technician - Level Two Certification - Based on Credentials
- Successful completion of Overhead Door Technician - Level Two course as delivered by the Canadian Door Institute (CDI)
- Pass required exam(s)
- Submission of Occupational Certificate - Credentials Application with $150.00 fee

Overhead Door Technician - Level Two Certification - Based on Work Experience
- Successful completion of Overhead Door Technician - Level One certification
- Completion of a minimum of 1,500 hours of work experience in 18 months
- Pass required exams(s)
- Submission of Occupational Certificate - Credentials Application with $150.00 fee

OR
- Completion of a minimum of 3,000 hours of work experience in 36 months
- Pass required exam(s)
- Submission of Occupational Certificate – Work Experience Application with $450.00 fee

Overhead Door Technician - Level Two Certification - Based on Credentials*

*Transition Option – Available to August 31, 2018 Only
- Successful completion of Overhead Door Technician - Level One and Level Two courses as delivered by the Canadian Door Institute (CDI)
- Completion of a minimum of 2,000 hours of work experience in 24 months
- Pass required exam(s)
- Submission of Occupational Certificate – Credential Application with $150.00 fee

How can training credentials be verified?
- For CDI courses, visit the website www.cdi-door.com

For more information call the
Apprenticeship and Industry Training Information Line
1-800-248-4823